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|  | |  |  | | --- | --- | | **YOUR ORDER** | | | **Title** | **No. of books ordered** | | The Dying Alchemists |  | |



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|  | |  |  | | --- | --- | | **YOUR ORDER** | | | **Card Design No.** | **No. of cards ordered** | | 1 |  | | 2 |  | | 3 |  | | 4 |  | | 5 |  | | 6 |  | | 7 |  | | 8 |  | | 9 |  | | 10 |  | | 11 |  | | 12 |  | | **Assorted 12 pack** |  | | **TOTAL** |  | |

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| **YOUR COMPANY/BUSINESS DETAILS** | | | | | |
| Full Trading Name: | | | | | |
| ABN: | | Website: | | | |
| Physical Address: | | | | | |
| Suburb/City: | | State: | | Postcode: | |
|  | | | | | |
| **CONTACT DETAILS** | | | | | |
| Contact name: | | Position: | | | |
| Email address: | | | | | |
| Phone No. (incl. area code): | | Mobile: | | | |
|  | | | | | |
| **DELIVERY DETAILS** | | | | | |
| Full Delivery Address: | | | | | |
| Suburb/City: | | State: | | Postcode: | |
| Special instructions: | | | | | |
|  | | | | | |
| **MAIN BUSINESS ACTIVITY (please tick)** | | | | | |
| Retail bookstore: | Library Supplier: | | School Supplier: | | Library: |
| Other retail: | Online bookstore: | | Other: | | |

Declaration: The above information is true and complete. I have read and understood the "Trading Terms" and I/we agree to your terms of trade (overleaf). All sales are Firm sales.

Signature: ............................................................................................ Date: ..........................................................

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| --- | --- | --- | --- |
| Please indicate if you would like to receive electronic copies of future catalogues. | | | |
| YES |  | NO |  |

**OUR TRADING TERMS**

**FIRM SALE**

**Fees & Charges**

Visa and MasterCard (credit and debit cards) = Nil

Minimum Order Value = None

Shipping on all orders over $50.00 = FREE

To help cover postage costs for small orders a surcharge of $10.00 applies for orders less than $50.00

**Freight costs**

Freight costs are calculated as above (see Fees & Charges) and included on the customer invoice you receive and is clearly marked and added to the order total before it’s finalised.

**Back Orders**

Goods which are out of stock but are expected to be available at a future date will be recorded for later supply unless the Customer otherwise instructs One Tentacle Publishing in writing. Unfulfilled back orders will be cancelled automatically 6 months from date of order.

**Supply of Orders**

Goods ordered by Customers are supplied subject to availability. One Tentacle Publishing will attempt to meet scheduled delivery dates:

a) but is not liable for any loss or damage resulting from a delay in or failure to supply; and

b) reserves the right to reduce the size of an order or not supply an order where goods are out of stock, in short supply or otherwise not available.

**Damages or Short Supply**

All damages in supplied stock or short supply need to be reported within 5 days of delivery. No liability is accepted by One Tentacle Publishing for stock claimed after 5 days.

**Freight details**

One Tentacle Publishing orders made via this order form are shipped using Australia Post. Freight delivery times are estimated at between 5 to 10 business days depending on your location and Australia Post’s delivery times.

**How can you pay?**

Once you submit your order we will send you an invoice with details for payment. Once payment has been received, we will post your order. You can pay via EFT or direct deposit.

**When are your products shipped?**

We generally ship orders within 3 business days after payment is received. Very large orders with complex labelling/packaging requirements may take multiple days to fulfil.

**Wholesale Pricing**

Titles will be invoiced at the agreed percentage listed on the Order Form at the time of ordering. Discounts may vary depending on the Product being purchased and discounts are subject to change.

**I have more questions. Who can I contact?**

Please email onetentacle@iinet.net.au or phone: +61 (0) 432 275 690

These terms and conditions are effective 1 July 2021 and may be updated at any time by One Tentacle Publishing.